# **BWCE Home Energy:**

# **Futureproof Full Home Retrofit Survey & Plan**

#### What is a Futureproof survey?

A Futureproof Full Home Retrofit Survey and Plan is a detailed whole house survey with a bespoke options appraisal report, which recommends the most cost-effective and impactful energy and carbon reduction measures for your home.

It can be helpful when you're just starting out on your home energy retrofit journey – as well as for when you've completed some measures but are wondering how to take things to the next level. It's perfect for larger or whole house retrofit projects, and is significantly more detailed than an Energy Performance Certificate.

#### What does it include?

Firstly one of our expert retrofit surveyors visits your home to conduct a full measured survey to understand how your house performs. Then we'll create a detailed, bespoke report (80+ pages), which presents a range of retrofit scenarios for your home, based on different levels of cost and disruption.

In this report we'll look at all the measures you could implement, and focus on those that can deliver the biggest impacts for you, based on the objectives that you want to achieve, such as saving carbon, saving money and/or improvements to comfort.

With each scenario we'll show you the likely costs involved, what savings you might expect, how works could be phased over time, and highlight issues you may need to address before or alongside undertaking the work, such as planning requirements.

After you've received your report, there's an opportunity for a follow up consultation (up to an hour) so that you can ask any questions and explore next steps.

You'll receive your report within 20 working days from the date of your survey.

### What are the benefits of a Futureproof survey?

A Futureproof survey is a long-term investment. You'll receive vital insight about home improvements that will save you money and energy for years to come, helping you understand the smartest wins for your home, cut through complexity and save time on research, and invest wisely to get the results you want.

### What A Futureproof survey won't do

Although this detailed retrofit survey and report is a powerful tool that helps you understand the options most suitable for your home, it does have limitations:

 It does not cover any separate buildings such as a separate annex building, only the main property.

- It does not recommend specific contractors to carry out retrofit works.
- It does not tell you exactly what action to take instead, it makes recommendations and presents scenarios that can help you decide your preferred course of action.
- It does not include securing statutory permissions (planning, building control etc).
- It's not a detailed retrofit works specification, and so doesn't include bespoke retrofit solutions for specific parts of the house (e.g. construction detail drawings), prescribe which materials or construction methodology should be used, or specify particular systems or products.
- It does not typically involve invasive work during the survey.

If you are unsure whether the detailed retrofit survey and plan is the right service for you, please email us at <a href="https://home.energy@bwce.coop">home.energy@bwce.coop</a> to arrange a suitable time for one of our team to call you.

## What's the price of a Futureproof survey?

Generous discounts are currently available for Futureproof Surveys thanks to time-limited discount vouchers available through <u>Retrofit West</u>. A summary of discounted prices with the Retrofit West voucher applied is shown below.

House Size	Full Price	Discounted Price*
1-2 bed house	£780	£325
3-4 bed house	£960	£460
5 bed house	£1,020	£520
6 bed house	£1,080	£580

<sup>\*</sup>with a Retrofit West discount voucher. Price includes VAT. Prices for larger homes available on application.

#### Where are Future proof surveys currently available?

BWCE is currently able to offer Futureproof Surveys to residents living within Bath & North East Somerset (B&NES), or to BWCE members living in any location. For non-BWCE members living outside B&NES, Futureproof Surveys are available from our partners Centre for Sustainable Energy.

#### How do I book a Futureproof survey?

To book in your Futureproof survey today, **simply email us at**<u>home.energy@bwce.coop</u>. We'll confirm pricing, help you access your Retrofit West
Voucher, and get a date arranged in the diary with one of our expert assessors.

For further information about Bath & West Community Energy please visit <u>www.bwce.coop</u>